



Dependable Experienced Technicians On-Call 24 Hours

OIL BURNER SERVICE AGREEMENT

PERIOD BEGINNING _____, 2010 **PERIOD ENDING** _____, 2011

GENERAL CONDITIONS:

1. **Brown Oil, Co.** reserves the right to decline acceptance of order for service plan after inspection of burner and equipment. **Customer's** receipt of invoice will serve as notice of acceptance.
2. Acceptance by **Brown Oil, Co.** of this service agreement does not obligate us for:
 - secondary damages caused by tank leakage.
 - failure to render service due to situations beyond our control.
 - service made necessary by fire, water damage, tampering by other than **Brown Oil, Co.** authorized mechanics, or other abnormal conditions.

Protections under these plans do not include damage resulting from low temperature freeze-ups.

3. Obligations to furnish parts replacement are subject to availability of parts from normal sources of supply.
4. Burner tune-ups and inspection will be performed on an annual basis at the convenience of **Brown Oil, Co.**
5. At the time of the tune-up and inspection the low water cut-off control will be flushed. This control should be flushed weekly or monthly (or as often as necessary) by the **Owner** to prevent sediment build-up interfering with its safe and proper operation.
6. Repairs involving labor and parts not included in the plan will be invoiced to **Owner** at **Brown Oil, Co.'s** established rates.
7. This Agreement cancels and supercedes all prior Agreements between the two parties for Heating-Burner Service. The effective date of the Agreement will be the date of the invoice. This Agreement will remain in force from the period specified from effective date and will be self-renewing at **Brown Oil, Co.'s** prevailing rate. Terms and conditions as established in the current Oil Heating Service Agreement folder. This Agreement maybe cancelled by either party upon 30 days written notice.
8. **Brown Oil, Co.** will cancel this Agreement; in the event the **Owner** fails to purchase his total heating oil requirements from **Brown Oil, Co.**
9. Rare or no longer in production apparatus will not be covered by contract.
10. Failure to meet our normal credit terms will void this Agreement.



CONTRACT COVERAGE

Repair or replacement of the following when worn out due to normal use:

- Oil burner parts/motor, fan, coupling, oil pumps nozzle, strainer, ignition points, porcelins, wires, and transformers.
- Oil burner controls include: defective thermostat—plain, combustion control, air stats, aquastats or blower motor.
- Accessories: one circulator motor and one blower motor.
- Checking or cleaning of boiler or furnace, flue pipe, chimney base where accessible, head assembly, oil strainers or filters, burner fan and motor, ignition system, all oil burner controls.
- Lubrication of burner motors, blower bearings and motor on warm air systems. Circulator bearings and motor on hot water systems.
- Adjustment of oil burner controls for proper, efficient operation.
- Service as required due to failure in proper performance of burner controls.
- Price per year may be included in your Heating Oil Budget Plan.
- Replacement of gauge glass.
- One air filter at time of cleaning.

RATES

Standard Oil Burner Contract.....	\$229.00
Mobile Home Contract.....	\$225.00
Power Venter Additional.....	\$90.00
Water Heater Additional.....	\$65.00
Balance Flue Additional.....	\$75.00
Hourly Labor Rate.....	\$78.00
Hourly O.T. Rate.....	\$117.00

The following are items not covered under this Contract plan. Any labor that is associated with a part or parts not covered under the contract will be charged at the hourly rate.

- Lack of oil where the **Customer** does not use automatic delivery.
- Failure of the **Customer** to maintain proper boiler water level.
- Emergency switch in "OFF" position.
- **Customer** tampering I.E. control settings altered, etc. (this is left to the discretion of the Serviceman).
- Plumbing, piping and tankless heater work.
- Replacement of the relief valves and tank accessories, repairs to radiator and repair or replacement of radiator valves.
- Problems due to zone valves and the valves themselves are not covered.
- Refractor type components and firebox.
- Any flue related items: i.e. smoke pipe, draft damper and smoke pipe fittings.
- Oil lines.
- Blower fan shaft, bearings, housing, pulley wheel, blower belt and bushings.
- End cones
- Low water cut offs

SERVICE HOURS:

During the life of this Agreement, **Brown Oil, Co.** will provide dependable emergency service 24 hours a day, 7 days a week 365 days a year.

EMERGENCY SERVICE constitutes: **NO HEAT, SERIOUS FUEL LEAKS, OR DANGEROUS SITUATIONS.**

All other regular service will be performed during normal working hours, Monday through Friday *8:00 AM to 4:00 PM.

***.TANK-SAVER
WARRANTY***

<p><u>Premium Coverage:</u> \$39.00 = FREE TANK</p> <p><u>TS600 Coverage</u> \$33.00 = \$600.00</p> <p><u>TS400 Coverage:</u> \$23.00 = \$400.00</p> <p><u>TS200 Coverage:</u> \$16.00 = \$200.00</p>

***For the replacement of a standard 275- gallon basement tank. (Not inclosed and provided no structural changes are necessary).**

***If you are a new Tank Saver customer we may need to inspect your tank before providing coverage**

PLEASE DETACH AND SEND IN WITH PAYMENT OF CONTRACT

I _____

*** ACCEPT, UNDERSTAND AND AGREE WITH THE TOTAL CONTENTS OF THIS CONTRACT.**

*** AGREE TO PAY THE TOTAL AMOUNT DUE WITH IN 30 DAYS OF RECEIPT OF THE CONTRACT RENEWL**

ENCLOSED IS A CHECK IN THE AMOUNT OF \$ _____ FOR PAYMENT IN FULL ON THE HEAT SERVICE CONTRACT

CUSTOMER SIGNATURE: _____